



Tri-Valley
Opportunity Council, Inc.

Community Needs Assessment Summary (2024)

Top Five Values Tri-Valley Demonstrates:

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|-----------------|----------------------------|
| #1 = Compassion | #4 = Efficiency |
| #2 = Commitment | #5 = Customer Satisfaction |
| #3 = Respect | |

Top 10 Strengths of the Report Area:

- | | |
|---------------------------------|---|
| #1 = Basic Needs | #6 = Community Services |
| #2 = Education | #7 = Consumer Services |
| #3 = Income Security | #8 = Mental Health Care |
| #4 = Environmental Quality | #8 = Health Care |
| #5 = Individual and Family Life | #10 = Criminal Justice & Legal Services |

Top 10 Weaknesses of the Report Area:

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|------------------------------------|--------------------------------|
| #1 = Poverty | #6 = Crime |
| #2 = Shortage of Child Care | #7 = Substandard Housing |
| #3 = Affordable Housing | #8 = Young People Leaving Area |
| #4 = Jobs that Provide Basic Needs | #9 = Alcohol Abuse |
| #5 = Drug Abuse | #10 = Employer with Benefits |

Possible Community Needs Over the Next 12 Months:

- #1 = Finding a job which pays enough to meet your family's basic needs
- #2 = Finding a job where the employer offers benefits
- #3 = Finding quality childcare providers
- #4 = Finding affordable health insurance
- #5 = Finding a dentist nearby who accepts MA/MN Care as payment

Comments From Community Needs Assessment Survey:

- * Thank you all for your fuel assistance services, would be nice to have a food voucher service in Tri-Valley to help with food expenses.
- * Happy with bus service, sorry only interaction with.
- * Tri-Valley helps the poor. Not many Federal programs do as much as Tri-Valley. Keep up the great work! We need you. Thank you for all you do!
- * Tri-Valley is great with Energy Assistance.
- * A lot of the questions don't apply to me as I am 85 and retired. No one lives with me, but I have family nearby to help me when I need help. Thank you for all you do for everyone.
- * Need more help with childcare and help with buying a home.
- * Need help in costs of replacing windows.
- * I appreciate all your help.
- * Would like to know about other programs listed.
- * Getting more services in Fisher would be awesome!
- * Thank you for the help & services Tri-Valley provides.
- * I have high regards for Tri-Valley. When you deal with them, they are good and get done what they can.
- * I hope that TVOC would help with housing in my area. The county services that we have are not doing much, if anything at all. There is a high need for housing. There is also a high need for child care. Many families have a difficult time finding child care that meets the needs of their work schedules. If they are able to find child care, they do not take all of the siblings because they can only have so many of a certain age group. Many families drive a long way out of town to find child care. A lot of times, it is in the opposite direction of their work place. I hope that in the future TVOC will be able to better support the needs of our community in housing and child care.

Comments From “Tri-Valley on the Go” Community Visits:
Collected in the fall of 2025.