RISE WITH US!

Tri-Valley Heartland Express (T.H.E. Bus) is a rural public transportation system serving northwest Minnesota.

T.H.E. Bus is available for anyone. There are no age or income guidelines – however, children under the age of four must be accompanied by an adult.

We provide curb-to-curb service, allowing those with special needs more comfortable, safe and convenient method of transportation. Upon request, our driver will assist passengers.

All of our buses are handicapped accessible and lift-equipped. All of our drivers are trained and certified.

RIDER INFORMATION

Hours of Service:
Monday thru Friday 7:00 am to 5:00 pm
Call dispatch for more information

Hours of Dispatch:
Monday thru Friday 7:00am to 6:00pm
Saturday 10:00am to 4:00pm

Commuter routes and out of town routes are available. Please call TODAY for more information.

Phone number:
Crookston – 218-281-0700
Thief River Falls – 218-681-6760
Toll Free 800-201-3432

Website:
www.tvoc.org

This information is available in alternative formats to individuals with disabilities. Contact us at 1-800-584-7020 or by calling the Telecommunication Relay Service at 711 or 1-800-201-3432. Tri-Valley Opportunity Council, Inc. is an equal opportunity employer.
FARE RATES

• Drivers do not carry change. Please have correct fare when boarding the bus.
  ~ No charging ~

Bus Service:
City Service: Available Thursdays only.
$1.00 for your first ride and $1.00 to return

Out of City Service:
0-5 miles - $3.00/$3.00 to return
5-10 miles - $4.00/$4.00 to return
10-15 miles - $5.00/$5.00 to return
15-20 miles - $6.00/$6.00 to return

City to City Service:
Ada to Twin Valley - Round trip $5
Ada to Halstad - Round trip $5
Ada to Hendrum - Round trip $5

• We accept cash, check or bus pass for payment of rides

• Bus pass are available for purchase from the bus drivers or an office location

PUBLIC TRANSPORTATION IS
FOR EVERYONE! CALL FOR YOUR
RIDE TODAY!

BUS RIDING RULES

• The bus is considered ON TIME – 10 minutes before or after your scheduled time please be watching
  • The bus will arrive at pick-up location and depart after 2 minutes
  • Only large items YOU are able to carry will be allow on bus
  • Please keep cell phone use at a minimum as a courtesy to others
  • Due to allergies, please keep cologne/body spray/perfumes to a minimum
  • Shirt, shoes and appropriate clothing are required on The Bus
  • No swearing, rude language or inappropriate behavior will be tolerated
  • It is the parents/guardians’ responsibility to ensure children are secured into infant car seat and properly seat belted into bus
  • No weapons allowed on the bus
  • Everyone should remain seated while the bus is moving
  • Drivers are not allowed to accept tips or gratuity
  • One ride will be provided per passenger to and from a liquor establishment to purchase alcohol. When the passenger is brought back to the original location no other rides can be scheduled for that day to any other location
  • For the safety of all passengers, if a rider appears intoxicated, or smells of alcohol he/she may be refused the ride
  • Any infant under the age of 1 must be in a car seat

Any passenger not following the above rules may be suspended from the bus for one week. If issues continue there may be a two week suspension and possible loss of riding privilege’s.

NO SHOW POLICY

• If we go to your requested location and you don’t show for your scheduled ride it is considered a NO
SHOW
  • Please call ½ hour before your scheduled pick-up time to cancel your ride
  • If you receive a no show, you will be required to pay for the no show prior to receiving another ride
  • No show fare will be $1.00 for in-city no shows and out of town rates out of town no shows

MISSING THE BUS

• The bus is considered on time 10 minutes before and 10 minutes after scheduled pick-up time
  • Remember: We have no control of traffic, trains, weather conditions or other riders ahead of you
  • If you are not ready and the bus must come back and pick you up, it is considered an extra stop and you will be required to pay an additional $1.00 for in-city and out of town rates for outside of city. If you don’t have the correct amount, you will not be able to board the bus