



**Tri-Valley**  
Opportunity Council, Inc.

*People  
Helping  
People*

# MISSION

**The mission of Tri-Valley is to provide opportunities to improve the quality of life for people and communities.**

# BOARD OF DIRECTORS

**Tri-Valley's Board involves all sectors of the Community:**

- **Public Official Sector**
- **Private Sector**
- **Low-Income Sector**

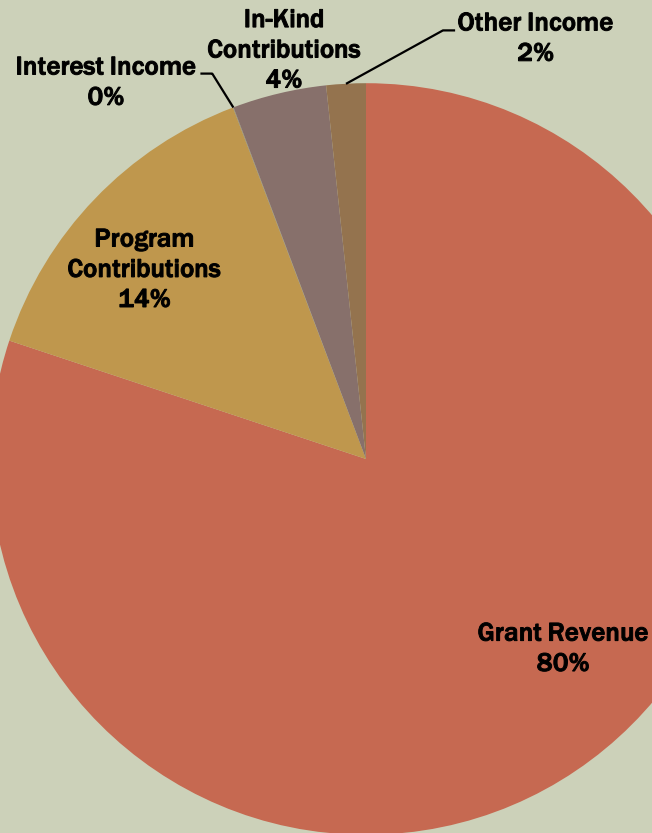
# STAFF

- **Employ over 600 staff each year.**
- **Bilingual staff that provides translation services for non-English speakers.**
- **Hundreds of volunteers provide over 100,000 hours of service annually.**

# TRI-VALLEY FINANCIAL SUPPORT

**Tri-Valley's annual budget for fiscal year 2019 was over 24 million dollars.**

# SOURCES OF FUNDING



# WHO DID WE SERVE IN 2019?

## **FOR LOW-INCOME INDIVIDUALS AND/OR FAMILIES:**

- Provided 187,956 rides.
- Provided 6,250 information and referral calls.
- Provided transit services (e.g. bus passes, bus transport, support for auto purchase or repair to 62,652 individuals.
- Provided referrals for emergency food assistance to 1,843 individuals.
- Provided emergency rent or mortgage assistance to 87 individuals.
- Provided Financial Literacy Education to 86 individuals.
- Assisted with Health Insurance options to 265 individuals.
- Provided SNAP benefits to 432 individuals.
- Provided Family Skills Development parenting classes to 62 individuals.

## **FOR INFANTS/CHILDREN AND FAMILIES:**

- Assisted 1,100 infants and children obtain age appropriate immunizations.
- Assisted 1,057 infants and children obtain physicals.
- Improved the health and physical development of 1,190 infants and children as a result of providing adequate nutrition.
- Provided preschool activities that develop school readiness to 1,103 children.
- Ensured that 1,190 parents and other adults learned and exhibited improved parenting skills.
- Ensured that 1,190 parents and other adults learned and exhibited improved family functioning skills.

## **FOR SENIORS AND DISABLED:**

- Provided programs and activities to 3,359 seniors to help maintain their independent living.
- Assisted 2,218 individuals with disabilities maintain an independent living.

## **FOR THOSE UNABLE TO WORK:**

- Assisted 87 individuals in obtaining care for their child or other dependent.
- Assisted 110 individuals in obtaining safe and affordable housing.
- Assisted 1,843 individuals in obtaining food assistance.
- Assisted 1,663 individuals in obtaining non-emergency LIHEAP energy assistance.

# PROGRAMS

## COMMUNITY SERVICE PROGRAMS

- Child Care Aware of MN Northwest – assists the early childhood community in expanding and improving the quality and availability of child care.
- Community Assistance Programs – financial assistance, energy assistance, case management, and training programs.
- MNsure Navigator Assistance – Navigators are contracted to: provide individuals and families with free assistance that helps them achieve successful enrollments into health coverage through the MNsure marketplace.



# PROGRAMS

## TRANSPORTATION PROGRAMS

- T.H.E. Bus – provides curb to curb public transportation services to the general public in eight Minnesota counties, Polk, Red Lake, Norman, Marshall, Kittson, Pennington, Mahnomen, and Clearwater. Buses run through these counties on various days with various destinations.
- Rural Transportation Collaborative (RTC) – partnership program that coordinates volunteer drivers to transport those who have no other means of transportation or cannot drive.

# PROGRAMS

## HEAD START CHILD AND FAMILY PROGRAMS

- Full Year Head Start – comprehensive child development program in three county area.
- Migrant Head Start – comprehensive child development program in MN and ND.
- Early Head Start – for pregnant women and children birth - three.
- Child Care Services
- Identification & Recruitment – migrant families throughout MN.

# PROGRAMS

## HOUSING PROGRAMS

- MN Urban and Rural Homesteading – low to moderate income families purchase homes with no down payment and no interest.

# PROGRAMS

## Multi-Family Housing

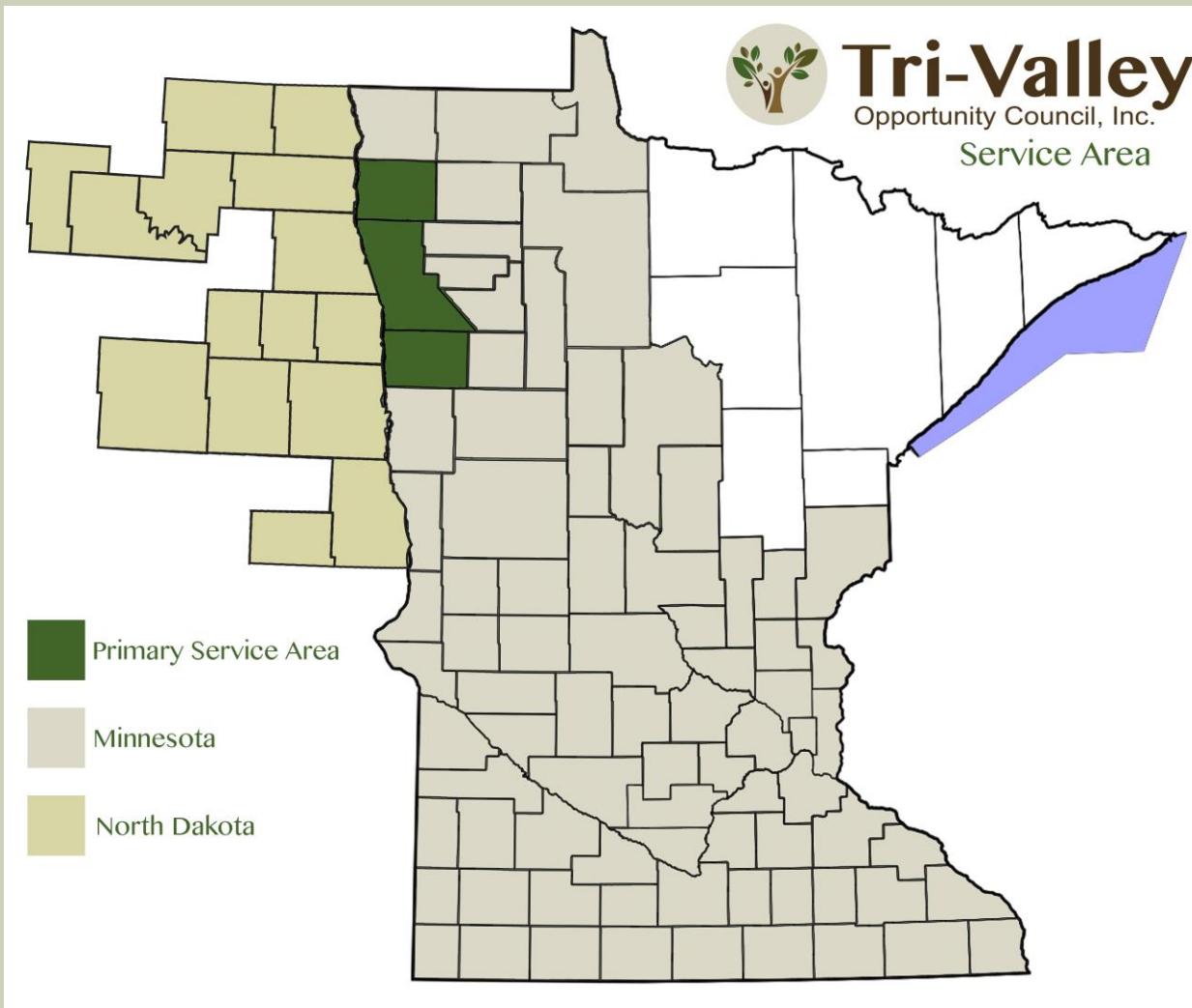
- **Prairieland Duplexes**
- **Crookston Townhomes**
- **Fisher Townhomes**
- **Agassiz Townhomes**

# PROGRAMS

## SENIOR PROGRAMS

- Foster Grandparent – recruits seniors to work in schools, child care centers, Head Start, group homes, and other non-profit facilities.
- Caring Companion – seniors volunteer their time to assist elderly people with daily living needs.

# SERVICE AREA



# 2019 COMMUNITY FORUM OUTCOMES

## (2 year cycle)

### Comments From Community Forums:

- Change the culture/mindset that transportation is only vehicle related.
- We should be promoting walking, cycling, etc.
- Bike racks on busses, and then advertise it as a benefit of THE Bus
- Life skills literacy for not automatically jumping in a car and instead choosing to walk.
- Is there a multi-modal plan in place? Bike Crookston?
- Connect them to the trails around town.
- Do more advertising that Head Start also helps to educate families, not only the child.
- Establish a 'Workforce Volunteer Driver' program? Van Share?
- Caring Companion Program- is it possible to remove the age limit to help support any age that is feeling lonely.
- Is Caring Companion services available to individuals under 55 years old? Just for socialization or rides to the gym, for example.
- A program to help people apply for Social Security and Money Management.
- Funding for housing rehabs- similar to what Norman County does with 'Healthy Homes'.
- Financial Literacy Classes- Can they be Community Education classes format?
- Parenting Classes- There is a need for this.
- They would like to see some funding for car repairs and home repairs.
- Do not make any of our applications online only.
- Advertise and/or promote THE Bus and collaborate with Senior Centers and other programs so that people/seniors are able to ride the bus to other locations and schedule things accordingly.

### Comments From Community Needs Assessment Survey:

- Thank you Tri-Valley for helping me. You people are wonderful. God Bless!
- As a parent, I appreciate everything provided by Tri-Valley Opportunity Council, Inc.
- Thanks for asking :)
- Thank you for all of the work you do at TVOC!
- I would like to know more about getting affordable internet.
- In any of my own contact with Tri-Valley, they have been exceptional.

# 2019 COMMUNITY NEEDS ASSESSMENT SURVEY RESULTS

## Top Five Values Tri-Valley Demonstrates:

- |                 |                 |
|-----------------|-----------------|
| #1 = Compassion | #4 = Fairness   |
| #2 = Commitment | #5 = Efficiency |
| #3 = Respect    |                 |

## Top 10 Strengths of the Report Area:

- |                            |   |
|----------------------------|---|
| #1 = Basic Needs           | #6 = Individual and Family Life         |
| #2 = Education             | #7 = Consumer Services                  |
| #3 = Health Care           | #8 = Community Services                 |
| #4 = Environmental Quality | #9 = Mental Health Care                 |
| #5 = Income Security       | #10 = Criminal Justice & Legal Services |

## Top 10 Weaknesses of the Report Area:

- |                              |                                      |
|------------------------------|--------------------------------------|
| #1 = Poverty                 | #6 = Unemployment or Underemployment |
| #2 = Affordable Medical Care | #7 = Substandard Housing             |
| #3 = Crime                   | #8 = Shortage of Child Care          |
| #4 = Affordable Housing      | #9 = Alcohol Abuse                   |
| #5 = Drug Abuse              | #10 = Medical Insurance              |

## Possible Community Needs Over the Next 12 Months:

- #1 = Finding a job where the employer offers benefits
- #2 = Finding a job which pays enough to meet your family's basic needs
- #3 = Finding quality child care providers
- #4 = Need for summer activities for older students and young teens
- #5 = Finding affordable health insurance



# 2019 BOARD PRIORITIES

## (2 year cycle)

### **Priority 1 – Improve/promote/advance the objective of increasing the availability of quality childcare slots in the areas we serve:**

- Increase the number of Early Head Start slots.
- Develop family and center based resources in area.
- Develop Early Childhood Workforce.

### **Priority 2 – Improve/promote/advance the objective of keeping seniors in their homes and avoiding premature nursing home placement:**

- Expand reach of Tri-Valley programming outside of income-eligible population.
- Enhance effectiveness of existing community resources for seniors.
- Aggressively market resources available outside of Tri-Valley along with internal options.

### **Priority 3 – Improve/promote/advance housing options in the service area:**

- Bring home ownership classes and renter classes to area to coordinate with financial literacy.
- Bring housing rehab resources to the service area.
- Add 1 FTE to Community Services Team.

### **Priority 4– Improve/promote/advance Community Partner Engagement in the service area:**

- Develop a cross-program workgroup to produce internal/external communication around programming with a 2-generation focus.

# 2021 COMMUNITY FORUM QUESTIONS



**Question, Comments, Suggestions?**

# **A SPECIAL THANK YOU . . .**

**Tri-Valley would like to thank the many clients, partners, and agencies that have joined together to support individuals, families, and communities in improving the quality of life.**