For more information please contact Tri-Valley Transportation at: <u>Crookston Transit Office</u>

- * 1345 Fairfax Ave.
- * Local- 218-281-0700
- * Toll Free- 800-201-3432
- * Email- transit@tvoc.org
- * Dispatch Hours- 7 am 8:30 pm (M-F) 10 am - 4 pm (Sat)
- * Bus Service- 6 am 8:30 pm (Monday -Friday)
- * Saturday Service- 10 am 4 pm
- * Sunday Service- 7:30 am 1:30 pm

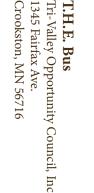
Thief River Transit Office

- * 524 Barzen Ave.
- * Local- 218-681-6760
- * Toll Free- 800-201-3432
- * Email- transit@tvoc.org
- * Dispatch- 7 am 8:30 pm (M-F) 10 am - 4 pm (Sat)
- * Bus Service- 7 am 8:30 pm (Monday -Friday)
- * Saturday Service- 10 am 4 pm
- * Sunday Service- 7:30 am 1:30 pm

Website: www.tvoc.org Facebook: www.facebook.com/TVOCInc Twitter: @TriValley_TVOC

This information is available in alternative formats to individuals with disabilities. Contact us at 1-800-584-7020 or by calling the Telecommunication Relay Service at 711 or 1-800-201-3432. Tri-Valley Opportunity Council, Inc. is an equal opportunity employer.









PUBLIC TRANSPORTATION FOR EVERYONE



Revised 2020

<u>Tri-Valley Heartland Express</u> (<u>T.H.E. Bus</u>)

• T.H.E. Bus is public transportation that is handicapped accessible and available to every-one.

• T.H.E. Bus operates in the counties of Polk, Red Lake, Pennington, Clearwater, Norman, Marshall, Mahnomen and Kittson.

• T.H.E. Bus operates daily in Crookston, Thief River Falls, Mahnomen, and Bagley.

• Safety is our main goal. T.H.E. Bus prides itself in providing a safe and economical curb to curb service for the general public.

• Funding for T.H.E. Bus comes from fares, donations and operating grants from the state of Minnesota.

T.H.E. Bus Travel Tidbits

- Public transportation for everyone.
- Buses are handicap accessible.
- No income restrictions.
- Curb to curb service available.
- Weekday transportation is available within the service area. Call for a schedule.
- Daily transportation is available in Crookston, Thief River Falls, Mahnomen, and Bagley.



<u>T.H.E. Bus Passenger</u> <u>Information</u>

Please have the following information available when calling to schedule a ride:

- Location/City where you will board the bus
- Location/City of your destination
- Appointment time is needed

Scheduled pick-up time:

• T.H.E. Bus can be 10 minutes before or 10 after scheduled pick-up time due to circumstances uncontrollable by driver. Please be watching for the bus 10 minutes before your scheduled pick-up time.

• If you need to cancel, please call dispatch to cancel the ride 30 minutes in advance. If you cancel your scheduled pick-up less than 30 minutes before your pick-up time, it will be considered a "no show".

• If you "no show" you will be removed from the schedule until you pay a "no show" fee.

Cancellations:

• Please call a minimum of 30 minutes before your schedule pick-up to cancel your ride.

• Please let dispatch know as soon as your scheduled rides have changed.

* Please have your bus pass or correct amount for your ride as drivers do not make change.*



T.H.E. Bus Routes & Passes

Same Day Rides:

Same day rides available in the cities of Crookston, Thief River Falls, Mahnomen and Bagley. Rides can also be scheduled a day in advance. (Please call the transit office or visit our website for specific prices.)

Commuter Routes Available:

(Please call the transit office or visit our website for specific destinations and prices.)

<u>Passes:</u> General passes are available to all riders. (Please call the transit office or visit our website for specific prices.)

Summer Fun Passes:

Available in the cities of Crookston and Thief River Falls. The summer bus runs from June through August and is available to riders from kindergarten through 12th grade. (Please call the transit office or visit our website for specific prices.)

<u>Rural Routes Available:</u>

Each city has specific pricing to and from a destination. (Please call the transit office or visit our website for specific prices.)

Episodic Trips:

Episodic trips are available at different times throughout the year and can include:

- * Rollag
- *Artist Series
- * Leaf Tours

* Canadian Pacific Holiday Train

(Please call the transit or visit our website for specific trips and prices.)

Service is not available on some holidays:

(Please call the transit office or visit our website for more information.)

Winter Storm Closing:

Please listen to 1260 KROX AM out of Crookston and 1230 KTRF out of Thief River Falls for weather related closings.