

For more information on RTC contact
Tri-Valley Transportation at:

Local: 218-281-9082

Toll-Free: 866-884-2695

Email: RTC@tvoc.org

Mailing Address:

1345 Fairfax Ave.

Crookston, MN 56716

Office Hours: 8 am - 4:30 pm

**48 Hour Notice Encouraged*


**Drivers and Riders Hours Are
Flexible*

Website: www.tvoc.org

Facebook: www.facebook.com/TVOCInc

Twitter: @TriValley_TVOC

*This information is available in alternative formats
to individuals with disabilities. Contact us at 1-800-
584-7020 or by calling the Telecommunication Relay
Service at 711 or 1-800-627-3529. Tri-Valley
Opportunity Council, Inc. is an equal opportunity
employer.*


Tri-Valley
Opportunity Council, Inc.
Transportation Programs
Rural Transportation Collaborative (RTC)
Tri-Valley Opportunity Council, Inc.
1345 Fairfax Ave.
Crookston, MN 56716

Rural Transportation Collaborative RTC



Tri-Valley

Opportunity Council, Inc.
Transportation Programs

About R.T.C.

- Rural Transportation Collaborative (RTC) is a division of the Tri-Valley Public Transportation Department for Tri-Valley Opportunity Council, Inc.
- RTC is a partnership program that coordinates volunteer drivers to transport those who have no other means of transportation or cannot drive. The RTC drivers donate their time and are reimbursed the IRS rate per mile they drive to cover the expenses they occur while on the road (gas, car maintenance, insurance, etc.)
- RTC is a volunteer driver program that provides curb to curb, mileage based public transportation. People are transported for medical, dental, court, visitations and other approved purposes. RTC volunteer drivers are available seven days a week with extended hours.
- The core service area is Polk, Red Lake, Pennington, Norman, Mahnommen, Marshall, Roseau and Kittson counties. We have working agreements with multiple other counties and have provided transportation to customers that have appointments as far as Minneapolis and Rochester as well as many North Dakota destinations.

Becoming A Customer

Several insurance providers do cover the cost of transportation as part of your insurance coverage. Please call the toll free number on the back of your card to inquire what your policy will cover. If you do qualify, it is very important to provide all necessary information to your provider and they will notify RTC of your appointment.

If you are a customer that would be responsible for paying the expense for the RTC driver, you will be required to fill out a single page application. You may at any time call RTC and we can give you an estimate on what the charge will be. RTC does require half the estimated cost up front as a deposit on the ride for a new client's first ride.

Destinations include but not limited to; Grand Forks, Bemidji, Thief River Falls, Fargo/Moorhead, and Crookston. Tri-Valley Transportation provides safe, friendly, and dependable transportation at a reasonable price.

Information Needed For a Ride:

- Address
- Date of Birth
- Phone Number
- Appointment Date
- Appointment Time
- Location where they will be picked up
- Location of appointment
(Agency Name, Address, Phone number)
- Number of Passengers
- Estimated length of appointment
(when the appointment will be complete)
- Location of Drop-Off

Becoming A Volunteer Driver

If you are interested in becoming a volunteer driver please visit the Tri-Valley Transportation Office at 1345 Fairfax Ave., in Crookston to fill out an application. You may fill it out online at www.tvoc.org or print the application and bring in to the office address listed above. A valid drivers license and current proof of insurance is required.

Benefits

- Meet New People
- Satisfaction of Making a Difference in Your Community
- Making a Difference in Someone's Life
- Mileage Reimbursement
- Flexible Schedules

