

# Strategic Plan

Board Approved February 19, 2015

## PRIORITY FOCUS AREAS

**Priority 1 – Improve/promote/advance the objective of coordinating the various services for area preschool children with Head Start:**

<b>Strategies</b>	<b>Performance Measures</b>	<b>Responsibility</b>	<b>Resources</b>	<b>Timeline</b>
1) Schedule meetings with local school districts to plan coordination of services after legislative or funding policy changes.	MOUs and other agreements will be in place following changes.	Head Start Director, others as assigned.	Head Start staff.	Ongoing, depending on any material changes to statute or policy.
2) Coordinate Head Start and Pathways services with area child care providers.	At-risk children will receive Head Start and other quality Early Childhood services.	Area Center Managers, Program Area Managers, Child Care Aware.	Head Start and Child Care Aware staff.	As needed over the two year plan. Timeline fluid due to various external factors.
3) Work with Early Childhood Initiative groups in the area to improve lines of communication between all area Early Childhood service providers.	New collaborations will be formed, work plans will be altered due to new information gathered.	Head Start staff as assigned.	Head Start facilities, staff time.	May 2016.

**Priority 2 – Improve/promote/advance the objective of keeping seniors in their homes and avoiding premature nursing home placement:**

<b>Strategies</b>	<b>Performance Measures</b>	<b>Responsibility</b>	<b>Resources</b>	<b>Timeline</b>
1) Caring Companion Program will begin services.	New volunteers will be recruited, new clients will be served.	Senior Programs Director.	Senior Programs staff.	September 2015.
2) Foster Grandparent recruitment process will be revamped.	New Foster Grandparents will join the program.	Senior Programs Director.	Senior Programs staff.	September 2015.
3) Tri-Valley will increase its presence at area service provider meetings.	Relationships will be strengthened with other providers, new opportunities will be discovered.	Senior Programs Director, other staff as assigned.	Senior Programs staff.	January 2016.

**Priority 3 – Improve/promote/advance housing options in the service area:**

<b>Strategies</b>	<b>Performance Measures</b>	<b>Responsibility</b>	<b>Resources</b>	<b>Timeline</b>
1) Work with partner agencies to create a plan for the delivery of Transitional Housing and other supportive housing services.	Area funding will be increased. Number of clients served will increase.	Community Services Director.	Community Services and Administrative Staff.	October 2015.
2) Marshal resources to assist area communities in	New or improved housing opportunities will be made available in the services	Chief Executive Officer.	Agency staff.	September 2016.

meeting housing needs.	area.			
3) Create a position focused on the various housing needs in the area, understanding that needs go far beyond a physical structure in which to live.	A position focused on supportive services, advocacy, financial literacy, asset building and housing will be created.	Community Services Director.	Community Services staff.	September 2015.

**Priority 4– Improve/promote/advance Financial Literacy in the service area:**

<b>Strategies</b>	<b>Performance Measures</b>	<b>Responsibility</b>	<b>Resources</b>	<b>Timeline</b>
1) Provide Four Cornerstones of Financial Literacy training and other recognized training programs to the service area.	Number of training opportunities will increase.	Community Services Director.	Community Services staff.	January 2016.
2) Recruit clients for FAIM savings accounts.	Number of clients saving money through the FAIM program will increase.	Community Services staff as assigned.	Staff from West Central, Tri-Valley Community Services.	October 2015.
3) Work with the Minnesota Asset Building Coalition to create a comprehensive strategy for Tri-Valley's service	A strategy will be developed that leverages existing community resources to increase Financial Literacy and Asset Building knowledge in the	Community Services Director.	Minnesota Asset Building Coalition, Community Services, Head Start.	January 2016.

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**ADDITIONAL FOCUS AREAS IDENTIFIED TO BE REVIEWED IN THE FUTURE**

- **Long-Range Planning for Functional Consolidation (seniors living longer)**
- **Money Management Program/Self Sufficiency**
- **Birth to Eight Relationships with Schools**
- **Wellness – Lowering Costs for Workers' Compensation**
- **Improving Values of Day to Day Practices Outlined in the Employee Satisfaction Survey**
- **Financial Literacy**
- **Economic Development Activities – Community**
- **Youth Services**
- **Consistent Case Management System Throughout TVOC**
- **Visions Reporting**